

# Claim Service Satisfaction Guarantee



*This industry-leading promise guarantees that if you're not happy with our claim service, and we can't resolve it, we'll*

*give you a cheque for the amount of your current premium. That's right. All of it.*

## Hassle Free Claims

*If you're faced with a claim situation, you expect to be taken care of right away, without hassle. We agree. You can call our experienced staff 24hrs a day, 7 days a week.*

## Insurance For All Your Needs

Home Insurance

Classic Car

Auto Insurance

Boating

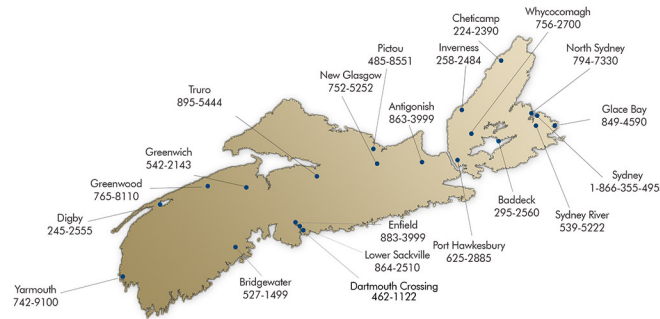
Cottage

RV & Trailers

Motorcycle

ATV's

# We Want To Talk With You



At AA Munro we believe it is important for you to have a personal relationship with your insurance broker.

With over 20 locations across Nova Scotia we are able to offer that relationship to each of our clients, ensuring there is a clear understanding and support for any of the matters you intrust us with.

Call Us With Any Questions!  
1-855-226-8676



## Community Fire Fighters Shield Protection Program



# Community Fire Fighters Shield Protection Program

The *CFF Shield Protection Program™* is a unique offering which combines the benefits of discounted insurance with all the coverage you would expect from a first class protection program.



## Complete Coverage For Our Local Heroes

10% Off Car Insurance  
15% Off Home Insurance

Claims Service  
Satisfaction Guarantee



Halo Phone / Online  
Assistance Services

No Service Charge  
On Monthly Payments

## HALO Assistance Services

*With the Halo assistance program, customers can make as many calls as they like to lawyers, and other qualified professionals. All for free!*



### Legal Assistance

Lawyers will respond to a wide range of issues, including: property disputes, landlord and tenant relations, consumer problems, real-estate transactions, civil law etc.



### Home Repair Assistance

Get practical advice and guidance for day-to-day home services, such as maintenance, repairs or renovations to your home. HALO also provides you with referrals to a wide network of trade professionals.



The Community Fire Fighters  
Shield Protection Program Is  
Offered In Partnership With Aviva

### Did You Know?

It's Easy To Apply   24/7 Claims Service   20+ Offices   75 Yrs of Service